International Mediator and Dispute Resolution Practitioner International Mediation, Negotiation and Conflict Management Skills Trainer **ADR Consultant**

LL.M. (ADR), FCIArb, Avv.

MEDIATOR PROFILE

BIOGRAPHICAL DATA

A: Lungadige Re Teodorico, 16 37129, Verona Italy

> 26/08/1979 Italian

W: www.moramediation.com

+39 3495544694

E: corrado@moramediation.com appointments@moramediation.com



MORA

Mediation, Dispute Resolution, Training

International Mediator and Dispute Resolution Practitioner.

FCIArb (Fellow of the Chartered Institute of Arbitrators – London)

CEDR Accredited Mediator (London). CIArb Accredited Mediator (London).

Workplace and Employment Mediation Training - London School of Mediation (London).

Member of several international Panels of Neutrals (ICDR-AAA, New York; WIPO, Geneva; OECD, Paris; CPR, New York; CEDR, London; CAM, Milan; CAS/TAS, Lausanne; CafA, Rotterdam; ADGM-DRHC, Abu Dhabi; AALCO-HKRAC, Hong Kong; IAMC, Hyderabad; MICADR, Karachi; AMCA, Yerevan; among others).

Consumer Mediator for the Italian Regulatory Authority for Energy, Utilities and Environment (ARERA).

Member of the International Ombuds Association.

International Mediator with 20 years and hundreds of cases of experience in managing cross-border, complex and multiparty civil, commercial, business, IP, sport, climate and workplace disputes, plus consumers and community mediations. Approx. 170 mediations/year (beside consumers ombuds/mediations and community facilitations).

Mediation, ADR and Negotiation Trainer. ADR Consultant.

Contract Trainer and Consultant at the UN Organization, New York (UNDP, UNLB, UNFSU), USAID and on several EU Projects on ADR, Peer Mediation and Conflict Management.

Member of the CIArb Approved Faculty List. Course Director and Senior Faculty, Chief Assessor, Assessor and Moderator for the CIArb Mediation Skills Training Course and Assessment/Accreditation.

Course Director and Senior Faculty for the CIArb Virtual Mediation Training Course.

Course Director and Senior Faculty for the CIArb Mediation Training Course for the EPO – European Patent Office.

Course Director and Senior Faculty for the CIArb Mediation Training Course for F4E - Fusion4Energy.

Contract Consultant for the CIArb.

Member of the IMI – International Mediation Institute MPPC (Mediation Public Policy Committee).

Member of the Mediation Advisory Council of AMCA (Arbitration and Mediation Centre of Armenia).

Academy member of FIDRA – Florence International Dispute Resolution Academy and CAM-Camera Arbitrale di Milano.

Accredited Mediation Trainer and Assessor (Ministry of Justice, Italy).

Mediation and Negotiation Skills Trainer for Companies, Law Firms, Professional Associations, Trade Unions and Councils.

Faculty of Conflict Managers of Tomorrow – University of Trento, School of Law.

Trained and delivered a broad range of international and domestic courses (foundation and advanced trainings, as well as mediator coaching) and workshops on Mediation, ADR, Negotiation, and Mediation Advocacy, for mediators, lawyers, judges, professionals, entrepreneurs, and negotiators.

Contract Professor.

Visiting Professor and Lecturer.

Contract Professor at the University of Trento – School of Law.

Visiting Professor and Lecturer at the Universities of MGIMO Moscow, Alma Mater Studiorum Bologna, Statale di Milano, DHBW, Ravensburg, The American Common Law Centre of Kyev.

Keynote Speaker, Lecturer, and Panellist at international conferences and professional events, invited by Bar Associations, leading international organisations, associations, as well as international law firms and companies.

Attorney-at-Law.

Mediation Advocate and Mediation Advocacy Consultant. LL.M. (ADR & Mediation); Avv. (Adm. to the Bar, Italy)



Mediation, Dispute Resolution, Training

EDUCATION, PROFESSIONAL QUALIFICATIONS AND SELECTED POST-GRADUATE EDUCATION

Università degli Studi di Siena (2006-2007)

LL.M. degree in "ADR - Alternative Dispute Resolution Procedures"

Università degli Studi di Trento, Facoltà di Giurisprudenza (1998-2004)

"Laurea" (Italian equivalent to Master's and Bachelor's degree) in Law; European and Transnational curriculum.

International Mediation Accreditations

CIARB Accredited Mediator (The Chartered Institute of Arbitrators), London (since 2011).

CEDR Accredited Mediator (Centre for Effective Dispute Resolution), London (since 2011).

LONDON SCHOOL OF MEDIATION - Workplace and Employment Mediation Training, London (since 2025).

INTERNATIONAL OMBUDSMAN ASSOCIATION - Foundations Course for Ombudsman (since 2025).

National (Italian) Mediation Accreditations

Civil and Commercial Mediation according to UNIONCAMERE - The Union of Italian Chambers of Commerce's standards (since 2006).

Business Mediation accreditation according to DM 222/2004 (since 2010).

Civil and Commercial Mediation accreditation according to DM 180/2010 (since 2011).

Ordine degli Avvocati di Verona, Italy (The Bar Association of Verona, Italy)

Admission and Membership (since 2004).

LANGUAGES

Mother tongue Italian.

Fluency in English, Legal English, Spanish.

Good Armenian.

Basic French, Russian.



Mediation, Dispute Resolution, Training

PRESENT POSITION

International Mediator and Dispute Resolution Practitioner.

Regularly appointed for *ad hoc* and Institutional Mediations, as member of the Panel of Neutrals of the following Institutions:

AALCO-HKRAC Hong Kong Regional Arbitration Centre, Hong Kong

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Member of the Panel of Mediators (since 2025).

OECD – Organisation for Economic Co-operation and Development, Paris

Member of the Roster of Mediators for National Contact Points for Responsible Business Conduct (RBC) (since 2025).

IAMC – International Arbitration and Mediation Center, Hyderabad

Member of the Panel of Mediators – Level 3 Mediator (since 2025).

The Italian Transport Regulation Authority (ART), Turin

Member of the Panel of Neutrals - Ombudsman (since 2025).

ICDR-AAA – International Center for Dispute Resolution - American Arbitration Association, New York, Singapore et al.

Member of the Panel of Neutrals (since 2024).

CAS/TAS – Court of Arbitration for Sport, Lausanne

Member of the Panel of Mediators (since 2024).

MICADR – Musaliha International Center for Arbitration and Dispute Resolution, Karachi, Islamabad

Member of the Panel of Climate Mediators (since 2024).

Track Second – Court of Arbitration for Sport, Uttar Pradesh

Member of the Panel of International Mediators (since 2025).

AMCA – Arbitration and Mediation Center of Armenia, Yerevan

Member of the Panel of Neutrals (since 2024). Member of the Mediation Advisory Council (since 2025).

ADGM – DRHC – Abu Dhabi Global Market - Dispute Resolution Hearing Centre, Abu Dhabi

Member of the Panel of Neutrals (since 2023).

CafA – Court of Arbitration for Art, Rotterdam

Member of the Panel of Neutrals (since 2022).

CEDR, London

Member of the Panel of International Neutrals (since 2020).

WIPO-World Intellectual Property Organization, Geneva

Member of the Panel of Neutrals (since 2020).

The Mediation Centre, Dubai

Member of the Panel of Neutrals (since 2016).

CPR, New York

Member of the Panel of Neutrals (since 2013).



Mediation, Dispute Resolution, Training

The Italian Regulatory Authority for Energy, Utilities and Environment) (ARERA), member of NEON-National Energy Ombudsmen Network, Rome

Member of the Panel of Neutrals - Ombudsman (since 2013).

САМ – Camera Arbitrale di Milano, Milan

Member of the Panel of Neutrals (since 2008).

The Chamber of Commerce of Florence, Florence

Member of the Panel of Neutrals (since 2008).

ECDR, Ljubljana

Member of the Panel of Neutrals (since 2012).

The Chamber of Commerce of Verona, Verona Member of the Panel of Neutrals (since 2007).

OVMF Organismo Veronese di Mediazione Forense, Verona

Member of the Panel of Neutrals (since 2011).

International Mediation, Negotiation and Conflict Management Skills Trainer.

CIArb – The Chartered Institute of Arbitrators, London

CIARB Accredited Trainer, Senior Faculty Member, Regional Pathway Leader (since 2018).

Approved Faculty List Member – Mediation (since 2012).

Mediation Skills Training Course Director, Senior Faculty, Chief Assessor, Assessor and Moderator (since 2012).

Course Director and Senior Faculty for the CIArb Virtual Mediation Course (since 2020).

Course Director and Senior Faculty for the CIArb Mediation Training Course for the EPO – European Patent Office (since 2024).

Course Director and Senior Faculty for the CIArb Mediation Training Course for the EPO – European Patent Office (2015).

Consultant (since 2020).

CEDR – Centre fo Effective Dispute Resolution, London

CEDR Accredited Trainer (since 2013).

CEDR International ADR Trainer's Network member (since 2013).

Contract and Visiting Professor

- Contract Professor at the University of Trento, Italy School of Law, for the "Advanced Course on Negotiation and Mediation", the "Clinic on ADR" and the "Negotiation and Mediation Training and Coaching" Courses (since 2012).
- Faculty of the "Conflict Managers of Tomorrow" Project at the University of Trento School of Law (since 2010).



Mediation, Dispute Resolution, Training

- Contract Trainer at the UN United Nations Organization, New York; UNDP United Nations Development Programme, The Gambia. "Training of ADRS Staff on ADRS Mechanisms in relation to Mediation, Conciliation and Negotiation" (2022).
- Visiting Professor at the Alma Mater Studiorum Bologna (Course on *Mediation and Negotiation;* Course on *International Business Negotiation*) (since 2024).
- Visiting Professor at the DHBW Institute (Ravensburg) on Mediation (2014-2016).
- Contract Trainer at the UN-United Nations Organization, New York; UNLB United Nations Logistics Base, Brindisi. Negotiation Skills Training for UNFSU-United Nations Field Staff Union Members ("Negotiation Skills for Union Representatives") (2014).
- Academy member of FIDRA Florence International Dispute Resolution Academy and CAM Camera Arbitrale di Milano (since 2012).
- Accredited Trainer and Assessor (Ministry of Justice, Italy, since 2010), delivering ah hoc training or in collaboration with high-level National Mediation Training Providers. Training for Professionals and ADR/Negotiation specialists, Companies, Trade Unions for Workers and Entrepreneurs, Bar and Professional Associations, Banking and Financial Institutions, Public and Private Entities and Institutions on Mediation, Negotiation, ADR, Arbitration, Conflict Management, Mediation Advocacy. More than 620 Training Courses (Mediation Skills, Advanced Skills, Negotiation Skills, Conflict Management Skills, Problem Solving in Conflict Skills) (updated: 19/9/2024).
- Lecturer at the Universita' Statale di Milano School of Law (LL.M. on Sustainable Development, 2018);
 Fondazione Forense Ferrarese Scuola Forense di Ferrara ("ADR, Mediation and Arbitration", since 2013);
 Fondazione Veronese di Studi Giuridici Scuola Forense of the Bar Association of Verona ("Civil and Commercial Mediation", since 2012);
 DHBW, Ravensburg ("Mediation in a Global Village Marketplace for International Negotiation and Mediation", 2011).
- Keynote Speaker and Panelist at conferences on Mediation, Negotiation, Dispute Resolution. Events organised by Universities (Trento, MGIMO Moscow, Statale di Milano), Bar Associations (Milan, Verona, Pavia, Padua, Catania, Bergamo), Organisations (ICC-The International Chamber of Commerce, Paris; CPR-International Institute for Conflict Prevention & Resolution; VIAC Vienna; IBA, London; FSM-The Financial System Mediator of Armenia; CIArb-The Chartered Institute of Arbitrators; CMAP Centre de Médiation at d'Arbitrage, Paris; AMCA-Arbitration and Mediation Center of Armenia, Yerevan; UnionCamere Italia, Rome; The Chambers of Commerce of Paris, Milan, Florence, i.a.; ConfCommercio, Rome; Scuola Superiore dell'Avvocatura, Rome); Press Association of Tuscany; ELSA-The European Law Students' Association; The American Common Law Centre of Kyev-Mediation and Negotiation Club); Law Firms (NCTM, Milan, Rome, Verona, London).
- Senior Faculty, Course Director, Trainer for Trainers, Chief Assessor, Assessor, and Moderator for mediation, negotiation, mediation advocacy, and conflict management courses in Armenia, Bahamas, France, Gambia, Germany, Italy, Ireland, Kenya, Lithuania, Malaysia, Nigeria, Pakistan, Poland, Singapore, Spain, Sri Lanka, Turkey, Ukraine, UAE, UK, Zambia, plus online.

SELECTED PROFESSIONAL EXPERIENCE BEFORE PRESENT POSITION

The Italian Regulatory Authority for Telecommunications (Co.Re.Com.), Lombardy Region, Milan Member of the Panel of Neutrals (2017-2022, term concluded). Ombudsman.



Mediation, Dispute Resolution, Training

Azienda Ospedaliera di Padova (Hospital of Padua, Italy) – Mediation Commission

President (2010-2013, term concluded). Ombudsman.

The National and International Arbitration and Mediation Chamber of Grosseto, Italy

Member of the Panel of Neutrals (2008 – 2011).

MEMBERSHIP IN PROFESSIONAL BODIES

CIArb-The Chartered Institute of Arbitrators, London

FCIArb (Fellow Member) (Mediation) (since 2011).

Former Member (Mandate) of the Education and Membership Committee and of the Mediation Working Group of the CIArb, London.

Bar Association of Verona, Verona Member; Attorney-at-Law (since 2004).

IMI – International Mediation Institute, The Hague MPPC (Mediation Public Policy Committee) Member (since 2025).

IOA – International Ombuds Association, Seattle

Member (since 2025).

Professional Development Committee (PDC) Member.

European Ombuds & Mediator Group Member.

IOA Regional Advancement Communities for Europe Group Member.

AMCA – Arbitration and Mediation Center of Armenia, Yerevan Mediation Advisory Council Member.

The Mediation Hub - MENA, Dubai Member (since 2025).

ASGiC - Associazione per lo studio della giustizia consensuale, Italy Associate Member (since 2025).

Former Member (Age) of:

AAA—ICDR Young & International; ArbAut - YAAP; LCIA Young International Arbitration Group — YIAG; ASA -40; ICC Young Arbitrators Forum.



Mediation, Dispute Resolution, Training

MAIN AREAS OF DISPUTE RESOLUTION

Cross-border, complex and multi-party disputes.

Intellectual Property / IT disputes.

Civil, Commercial and Business disputes.

Workplace disputes (Workplace Mediation | Ombudsman).

Sport disputes.

Climate and Energy Transition disputes.

MAIN PUBLICATIONS

Training Mediation and Negotiation Skills – Skills and Role-Playings. Various Authors. Curated by Prof. Silvana Dalla Bonta'; edited by Universita' degli Studi di Trento. 2022.

Le Parti in Mediazione: Strumenti e Tecniche. Dall'esperienza pratica alla costruzione di un metodo. Various Authors. Curated by Prof. Silvana Dalla Bonta'; edited by Universita' degli Studi di Trento. 2020.

SELECTED PROFESSIONAL TRAINING IN MEDIATION

Università degli Studi di Siena (2006-2007)

LL.M. degree in "ADR – Alternative Dispute Resolution Procedures"

IOA – International Ombudsman Association (USA) Foundations Course for Ombudsman (2025).

London School of Mediation (UK).

Workplace and Employment Mediation Training (2025).

CEDR – Centre for Effective Dispute Resolution, London (UK).

International ADR Trainer's Network Training, London (UK) (2013).

Train the Trainer Programme – Florence (IT).

Master Skills Mediator Training Project (2012).

Mediator Skills Training, London (UK) (2011) (Accreditation)

CIArb — The Chartered Institute of Arbitrators, London (UK).

Mediator Skills Training, London (UK) (2011) (Accreditation)

King's College - School of Law, London (UK).

Consiglio Nazionale Forense, Roma, Italy.

"Arbitration, Mediation and Conciliation in Civil and Commercial Matters –

International and European Perspectives" (2010).

FIGC Federazione Italiana Gioco Calcio – CSEN Centro Sportivo Educativo Nazionale.



Mediation, Dispute Resolution, Training

Master degree in Sports Law and Dispute Resolution (2010).

"WIPO Summer School on Intellectual Property" (2008).

ERA – Academy of European Law, Trier (DE).

"Summer Course on European Intellectual Property Law" (2009).

"Practical Issues of Cross-border Mediation" (2009).

University of Cologne, Center for Transnational Law (CENTRAL), Koeln (DE).

"4th Cologne Summer Academy on Business Negotiation and Mediation" (2009).

WIPO – OMPI World Intellectual Property Organization, Geneva (CH).

"WIPO Mediation Workshop" (2009).

"WIPO Arbitration Workshop" (2008).

"WIPO Advanced Course - Arbitration and Mediation Procedures" (2008).

"WIPO General Course on Intellectual Property" (2008).

Università Bocconi, Milano.

Università degli Studi di Trento.

Scuola Superiore Sant'Anna, Pisa.

"TIPSA - Transatlantic Intellectual Property Summer Academy" (2009).

CAM – The Chamber of National and International Arbitration and Mediation of Milan.

"Advanced Course on Negotiation" (2008).

UNIONCAMERE Italy and the Chamber of Commerce of Verona.

"Advanced Course for Accredited Mediators" (2008).

"Civil and Commercial Mediation Skills Training-UNIONCAMERE" (2006).

HONORS AND AWARDS

Global Synergy Mediation Award. Issued by Ukrainian Academy of Mediation · Jul 2025

Alumnus of the year 2019. Issued by Università di Trento – Alumni Association · Jan 2019

